



Report to: STAR Joint Committee
Date: 15th April 2024
Report for: Information/Discussion
Report of: Assistant Directors, STAR Procurement

Report Title

Continuous Improvement Update Q2

Summary

The purpose of this report is to update STAR Joint Committee on the continuous improvements made against our STAR Business Plan 2021-24 and future plans.

Recommendations

The recommendation of this report is that the STAR Joint Committee:

- Gives consideration of the continuous improvements made against our STAR Business Plan 2021-24 and future plans.

Contact person for access to background papers and further information:

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Background

Financial Impact:	None
Legal Impact:	None
Human Resources Impact:	None
Asset Management Impact:	None
E-Government Impact:	None
Risk Management Impact:	None
Health and Safety Impact:	None

Consultation

No public consultation required.

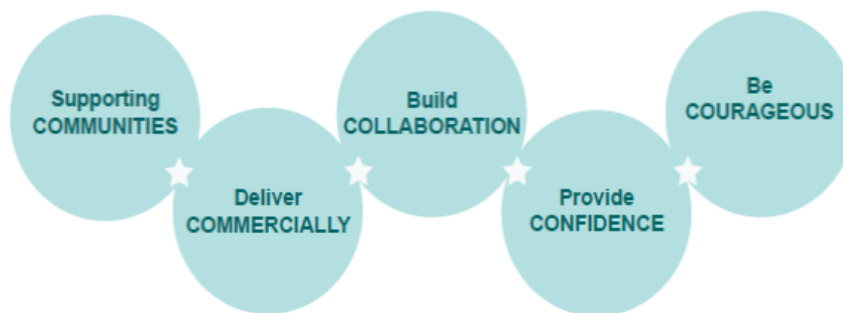
1. Background

- 1.1. The STAR Business Plan 2021-24 was launched in January 2021. This sets the strategic direction for STAR over the next 3 years, including our vision, objectives, and enablers.

Our Vision

Leading Transformation Through
Procurement and Co-Operation

Our Objectives



Our Enablers



2. Continuous Improvement Group

- 2.1 The Continuous Improvement Group in Q2 focussed upon Public Procurement Reform.
- 2.2 The new Procurement Bill is due to receive Royal Assent in October 2023, with an anticipated go-live date of October 2024. Some of the key changes include:
- Streamlining the number of procurement procedures
 - Two new types of Framework Agreements

- Increased transparency reporting requirements including, disbarment lists, key performance indicators and actual contract spend details.
 - Introducing a national central digital platform for both Procurers and Suppliers
 - Legal requirement to have regard for government priorities set out in the National Procurement Policy Statement
- 2.3 STAR procurement has already benchmarked against the National Procurement Policy Statement since its creation in May 2021, and created an action plan under 3 key themes; Social Value; Commercial and Procurement Delivery; and Skills and Capability. STAR continues to work with the Greater Manchester Combined Authority (GMCA) to ensure implementation of the new Procurement Bill is consistent regionally, looking at 5 workstreams, Process and Policy, People, Systems, Legal and Transition.
- 2.4 With the GMCA Group, there is a single point of contact (SPOC) with the Local Government Association (LGA) and a super user group that acts as a feedback mechanism. Via the SPOC a readiness dashboard will be completed for all Local Authorities (LA's). The next super user group is due to take place in Q3. Central Government led training provisions are becoming clearer, and recorded webinars are taking place and will be made available on the LGAs YouTube page.
- 2.5 The Public Procurement Reform also includes a review of healthcare and the introduction of the Provider Selector Regime (PSR) from 1st January 2024. This is a separate set of procurement rules aimed to enable collaboration and partnership working in healthcare. This will affect some Council led services, STAR is therefore planning training for officers on PSR and working with GMCA to ensure the PSR is also applied consistently.

3. Supporting Communities

- 3.1 STAR reports on the delivery of Social Value against the TOMs measurement framework. Following feedback from STAR the Social Value Portal have committed to improving reporting capabilities, and offered training to showcase the new reporting capabilities, training on these took place on 29th September 2023. The new reporting platform is due to go fully live in Q3 but we are reviewing and monitoring the effectiveness of this reporting tool to ensure it provides what we require to report on individual organisation's delivered Social Value.

- 3.2 Stockport Council is about to go live with a Social Value Brokerage System, 'Match My Project'. STAR is supporting Stockport with the implementation, on successful completion of the implementation, we will invite Stockport colleagues to share this with STAR Board.
- 3.3 STAR continues to work on a pilot approach with Stockport Council to drive towards Net Zero in Stockport and GM by 2038. This pilot is a two-pronged approach, taking consideration of carbon action plans from bidders and their ability and or willingness to capture, report and reduce their (scope 3) emissions in order to drive decarbonisation from their supply chain. Stockport have a Borough commitment to make the Council Net Zero by 2030. We will invite Stockport colleagues to share their approach with STAR Board and a separate report on Social Value references this pilot.
- 3.4 STAR and Rochdale Council hosted a mini 'meet the buyer' event in September aimed specifically at SME /Micro, local organisations. The event was a huge success, with key partners attending and great feedback given; Dunsters Farm a local Rochdale family business, fed back, on how events like these are key to them creating a support network, much improving their Social Value offer, and critically contributing to them successfully winning a large GM collaborative food contract. This is expanding their business by 40% and creating 20 extra local jobs.
- 3.10 In September STAR took part in a well-attended event with Trafford and Thrive Trafford, A business and community sector matching event. STAR delivered a short presentation on key Social Value priorities.
- 3.11 STAR is continuing to support the STAR Partners on Real Living Wage (RLW) requirements. Stockport and Trafford have achieved the RLW accreditation. Work will continue to support Tameside and Rochdale gain accreditation with discussions to take place within St Helens and Knowsley post October regarding RLW position and ambition.
- 3.12 Mayor Burnham attended the September STAR Team meeting, this was a great opportunity to show case STAR and its Partners and the work taking place regarding the GM 6 Social Value priorities. With the new Councils about to join STAR in October, Mayor Burnham agreed to support a further meeting with STAR and Liverpool City Region (LCR) Mayor Rotheram, to support pan regional collaboration as he was impressed with STARs progress on this agenda.
- 3.13 In Q2 STAR attended the Social Value cyclical meeting with senior officers at GMCA, GM Police, Transport for Greater Manchester (TFGM), NHS, Manchester Council, and the Manchester Growth Company. An update was provided on the

STAR position statement in relation to the GM Paper on the Role of Procurement in Driving Social Value (shared with STAR Board and Joint Committee in Q1). The meeting facilitates sharing best practice and members of the group were keen to hear about the good work taking place in Stockport on the Social Value brokerage system.

4. Resources: Recruitment and Retention

- 4.1. STAR recruited 5 new starters to fill vacancies who will join late September, this is timely with 11 officers transferring from St Helens and Knowsley on 1st October 2023 as induction and training can be delivered as a collective. A wide scale induction process will take place to ensure all new staff learn and maintain STAR standards and work to key priorities such as delivering efficiencies and driving collaboration.

5. Delivering Commercially

- 5.1. The income secured at Q2 was considerable and STAR supports several external organisations. This support is provided by the Development Team, and this remains separate to the support provided to the STAR Partner organisations. STAR is focusing on longer term relationships to secure further sustainability and resources to service these contractual arrangements.
- 5.2. Commissions secured include operational procurement delivery, strategic procurement support, procurement reviews, and support with Social Value implementation.

6. Build Collaboration

- 6.1. To enable STAR to deliver on key objectives, work is underway with STAR Legal to ensure all procurement documentation is updated with a focus on collaboration and development. STAR Legal have updated the suite of Terms and Conditions, these are now live in the STAR Quality Management System (QMS).
- 6.2. Stockport's Business Improvement team provide collaboration data quarterly as part of cyclical reporting which is being utilised to support the identification of future collaborative opportunities. STAR is reviewing all data and reporting to ensure we utilise it effectively to drive the operation forwards.
- 6.3. STAR Heads of Strategic Procurement (HOSPs) are attending the LCR Heads of Procurement meeting in addition to the GMCA meetings. This will facilitate with

identifying collaborative opportunities across both regions, establishing a pipeline of activity.

- 6.4. STAR have further developed 'Collaboration First' focusing on activity since the launch, utilising the tools available to identify opportunities, communicating opportunities to obtain buy-in, and delivering on clear and quick escalation processes for resistance to collaboration. STAR will report at Q3 on progress to date.
- 6.5. STAR continues to support with post-contract and contract management working. The Contract Criticality Tool has been updated and embedded into the pre-procurement process. GMCA will host a Contract Management Group Meeting in November 2023 which will be attended by all GM Partners including a representative from STAR and some officers from our partner organisations.

7. Provide Confidence

- 7.1. The STAR team have completed a skills gap analysis to give a clear position on development areas within the team. Identified areas include the new Procurement Bill, TUPE transfer information, further carbon literacy training, ethical responsible procurement, and systems training. A priority task for new starters and TUPE staff post October will be to undertake the skills analysis and develop a training plan.
- 7.2. STAR has worked with the National Social Value Taskforce on developing a white paper on Delivering a Social Value Economy. This paper is aimed at all sectors including local and central government departments. The paper includes.
 - What is the Social Value Roadmap
 - Our Vision: The Social Value Economy
 - How can Organisations Contribute
 - A roadmap to a Social Value Economy
 - Recommended Actions
- 7.3 Key actions include setting a strategy and goals; professional development; supply chain engagement; stakeholder engagement; share good practice; promote creativity; and reporting. Some of the enabling activities via the National Social Value Taskforce are Social Value Maturity Index, good practice guidance, building a knowledge hub, simplify procurement, and community of practice. There are a series of working groups now established which STAR participate in.

- 7.4 STAR procurement has invested in and working with Trafford Council to digitise procurement forms such as Procurement Initiation Document (PID), exemptions and modifications. This will provide an improved and efficient process; allowing forms to be tracked and eliminate the requirement for multiple email transactions and signatures.

8. Be Courageous

- 8.1. STAR attended several, collaboration, network and training events in Q2:
- National Social Value Taskforce
 - A Business and Community Sector Matching Event – Trafford
 - SME & VCSE Sector Event Place Holder – Rochdale
 - Local Government Association Annual Conference
 - GM Meeting on the Role Procurement has in Delivering Social Value
 - Social Value Round Table Event – Stockport Council
 - AGMA/GM Monthly Heads of Procurement Meeting
 - One Fair and Inclusive Summit – Stockport
 - Kier Engagement Event – Trafford
 - CPO Advisory - Virtual Forum
 - Q2 iNetwork Executive Board Meeting
 - Autumn Social: Network – Manchester Growth Hub
 - NHS GM Anchors Network Meeting
 - GMCC Stockport Tameside Construction Club

9. Recommendations

It is recommended that STAR Joint Committee:

Gives consideration of the continuous improvements made against our STAR Business Plan 2021-24 and future plans.